



TestGenius

911/EMS Skills Testing

CritiCall



Multi-Tasking / Advanced Decision Making

- Multi-Tasking/Deductive Reasoning/Reaction Time
- Requires decision making while simultaneously performing other tasks
- Limited response time recreates the dispatching environment

Computerized Data Entry

- Test-taker enters information received vocally or in writing via keyboard
- Assesses speed and accuracy
- Data must be entered in the proper location on the screen

Oral Comprehension (Call Summarization 1)

- Ability to hear and understand vocal information
- Tests general narrative note taking via keyboard
- Ability to filter out non-essential distractions, and summarize important facts

Oral Comprehension (Call Summarization 2)

- More advanced version of Call Summarization 1
- Requires detailed responses to information provided

Reading Comprehension

- Measures the applicant's ability to read, comprehend and retain details contained in a short paragraph

Sentence Clarity

- Assesses whether or not a person can determine which is the most-clear way to present a set of facts

Cross Referencing

- Assesses alphabetic, character recognition, and numeric searching skills
- Test taker responds to both written and oral requests for information

Frequency of Information/Probability Determination

- Ability to choose the most likely solution based on information provided
- Tests ability to apply the law of probability
- Requires ability to filter out non-relevant information

Map Reading/Geographic Directions

- Tests ability to choose most direct route to assigned destination
- Requires decisions that comply with all regulatory signs

Memory Recall (Short Term)

- Tests memory and selective attention for written and audible information
- Test taker responds both vocally and in writing
- Requires character recognition and/or listening accuracy

Memory Recall (Long Term) & Inductive Reasoning

- Tests memory for details provided earlier in test
- Requires logical inferences based upon information provided
- Requires inductive reasoning to form conclusions

Numerical Ability

- Job related addition, subtraction, and percentages
- Real life scenarios when calculating distances, times, and amounts

Perceptual Ability

- Ability to compare job related letter/number sequences
- Aptitude at eliminating similar and potentially confusing sequences

Spelling

- Ability to spell commonly misspelled or misused words
- Test taker responds on keyboard

Vocalization Summary

- Assesses ability to accurately select audible information based upon a job-related decision rule
- Tests ability to filter non-essential information

Also Available: Office Skills & Commercial Contact Center Tests

CritiCall® TestGenius™ ANNUAL UNLIMITED License

Save time and money by testing candidates in groups of any size! This annual subscription will allow you to test an unlimited number of your candidates simultaneously at one location. Multi-site licenses are also available. With no "per test" charges and no "per seat" licensing limitations, TestGenius™ is the easiest system to scale and deploy.

CritiCall® ONLINE License

Easily test applicants remotely! TestGenius™ allows employers to cast a broad net, delivering tests directly to candidates through a web browser, anywhere in the world. Candidates who pass the online test can be given an in-house confirmatory test to ensure that they took their own test remotely. The TestGenius™ Annual Online License includes the CritiCall® TestGenius™ Annual Unlimited License for on-site testing.

LICENSING OPTIONS

powered by:



(800) 999-0438
info@CritiCall911.com