

# **CHECK ✓ YOUR DISPATCHER TESTING OPTIONS:** ***CritiCall*** vs. California P.O.S.T.'s Pre-Employment Selection Test

Section 1018[c] of the POST Standards allows agencies to use *alternative* job-related tests that address four specified ability groups.<sup>1</sup>  
*CritiCall® measures the abilities described in the POST Standards... and more!*

SKILL OR ABILITY TESTED	P.O.S.T.	CritiCall
Hearing and understanding vocal information	✓	✓
Reading and understanding written information	✓	✓
Sentence Clarity	✓	✓
Time sharing tasks (multi-tasking)	✓	✓
Information ordering/Setting priorities	✓	✓
Deductive reasoning	✓	✓
Memory of vocally presented information	✓	✓
Memory of information presented in writing	✓	✓
Comparing letters and/or numbers	✓	✓
Keyboard entry of information presented in both written and vocal form	NO	✓
Locating and using names/addresses/phone #s from a list	NO	✓
Note-taking using a keyboard	NO	✓
Job-related math	NO	✓
Spelling critical sound-alike words with different meanings	NO	✓
Reaction to audible and visual cues	NO	✓
Hand and/or foot microphone-keying coordination	NO	✓
Plus, you can test for Map reading – Vocalization – & <i>much, much more!</i>	NO	✓
★ <i>Test is self-administering</i>	NO	✓
★ <i>Immediate test results of virtually all skills/abilities tested</i>	NO	✓



- ✓ **CritiCall** is based upon a national job analysis study that included California Police, Sheriff, and Fire agencies.
- ✓ **CritiCall** comes with an automated process so that you can conduct a basic content-validity study to assure you that the test addresses the federal *Uniform Guidelines on Employee Selection Procedures* for job-relatedness to your agency.
- ✓ **CritiCall** provides an automated process that allows you to set a cutoff score custom for your agency based upon your needs to address the *United States vs. South Carolina* Supreme Court decision.

<sup>1</sup> *CritiCall* version 3.0 was compared to the California Commission on Peace Officer Standards and Training (P.O.S.T.) Entry-Level Dispatcher Selection Test Battery as described in the 1998 Administrator's Guide.